

Dear Valued Customer

2 December 2024

## **TOWAGE INFRASTRUCTURE LEVY – MELBOURNE [EFFECTIVE 1 JANUARY 2025]**

This letter is to inform you about the introduction of a Towage Infrastructure Levy for harbour towage services provided by Svitzer for the Port of Melbourne **effective from 1 January 2025**.

As you may be aware, there have been some significant enhancements to the towage service capabilities required in the Port of Melbourne to support the safety and growth aspirations of the Port.

To meet the increased safety standards and service levels required of the Port through its new Towage Licence, Svitzer has introduced new assets and invested in additional infrastructure, crewing and training. These investments will help ensure the Port of Melbourne continues to provide best-in-class standards of service and is responsive to the needs of the shipping and maritime industry.

To cover the investment cost required in the enhanced services standards and safety requirements, effective from **1 January 2025** the **Towage Infrastructure Levy – Melbourne** (the 'Levy') will be applied to all Svitzer towage services at a rate of **AUD\$630 per tug job**.

The Levy covers the cost of the increased service requirements, including:

- An increase in the number of tugs able to service Melbourne (from 4 to 6)
- An increase in bollard pull capability (to 5 x 70TBP and 1 x 60TBP vessel)
- An increase from two to three tugs under captivity
- The introduction of a designated emergency response tug
- New 'modern tug' requirement with maximum average tug age provisions
- Introduction of nine new performance based KPIs
- Additional wharfage and asset investment costs for the increased fleet size
- Additional crew and training costs.

The Levy will be reviewed on an annual basis depending on costs and volumes.

The new towage licence provisions help future proof the Port of Melbourne, provide a base to ensure sufficient towage availability, and enhance the safety and efficiency of shipping services. It supports increased operational, emergency response and safety standards and the capability to cater for future growth, including larger vessels.

Please do not hesitate to contact your Svitzer commercial representative (contact details below) should you wish to discuss further. A FAQs document is enclosed with this letter.

We remain committed to providing you with reliable, efficient and safe towage services and thank you for your understanding regarding the above.

Sincerely



**Veronica Jensen**  
Chief Commercial Officer  
Svitzer Australia

## **SVITZER COMMERCIAL CONTACTS**

**Karina Gourley**  
Head of Commercial  
[karina.gourley@svitzer.com](mailto:karina.gourley@svitzer.com)  
+61 (422) 414 602

**Sarah Hornum**  
Commercial Manager  
[Sarah.Hornum@svitzer.com](mailto:Sarah.Hornum@svitzer.com)  
+61 (472) 789 833

**Zac Millar**  
Commercial Account Manager  
[zac.millar@svitzer.com](mailto:zac.millar@svitzer.com)  
+61 (0)417 212 922

## FAQS

- Why is a specific Port of Melbourne towage levy being introduced?  
A: The *Towage Infrastructure Levy – Melbourne* is being introduced to meet the growth, efficiency and safety requirements in the Port of Melbourne and the additional towage assets, crewing and service performance requirements of the Port.
- How much is the Levy increase?  
A: The *Towage Infrastructure Levy – Melbourne* is AUD\$630 per tug job for calendar year 2025. This amount will be subject to annual review to ensure it accurately reflects the additional costs incurred by Svitzer in complying with the Towage Licence requirements and any changes in port volumes.
- What vessels does the Levy apply to?  
A: All vessels provided towage services by Svitzer for the Port of Melbourne for calendar year 2025. It will be applied per tug job.
- When does the Levy come into effect?  
A: 1 January 2025.
- How will the charge be reflected in my invoicing?  
A: It will be included as an additional line item in the invoice. The levy will be noted in the invoice as *Towage Infrastructure Levy – Melbourne*.
- Has my agent been advised?  
A: All Melbourne agents have been included on the distribution of this letter.
- Who can I contact for more information?  
A: Please contact your Svitzer commercial team representative.
- Will the Levy be reviewed?  
A: The Levy will be reviewed on annual basis depending on costs and volumes.
- Where can I find more information on the Victorian Government Towage Service Licence requirements?  
A: You can find more information on the licence requirements at the following website address: <https://ports.vic.gov.au/towage-services-determination-for-melbourne/>