

## **NOTE FROM** NICOLAJ NOES

Svitzer is a lot more than steel, lines, and winches — the real strengths are our people, our experiences, our processes, and our global reach. This is demonstrated once again by our successful entering into an agreement with BHP to become their exclusive commercial representative for their towage services in Port Hedland, WA.

When BHP faced a new reality of competition entering Port Hedland they looked for a partner that could offer a global network of commercial experts and a proven track record of pro-active and agile engagement with ship operators around the world. Someone that could optimally sell and market the premium towage product BHP offer in Port Hedland.

In June Svitzer Australia was announced as exclusive commercial representative for BHP Towage Services for all harbour towage services in Port Hedland, Western Australia.

In this role, we will connect customers calling Port Hedland to BHP's towage services into and out of the port.

This agreement and exclusive service mark an exciting period as we develop a broader service scope using our expertise, and I look forward to seeing this venture evolve.

#### How will it work?

BHP Towage Services is the incumbent towage provider in the port — operating a fleet of 17 state-of-the-art tug boats with proven capability, fleet and manning capacity best positioned to provide an efficient, reliable and safe service at all berths.

As the exclusive commercial representative for BHP, Svitzer Australia is authorised to negotiate and enter into agreements on behalf of BHP, where customers are seeking to utilise the services of BHP Towage Services in Port Hedland.

We are not the principal provider of towage services, and we will not be manning vessels in Port Hedland

All prices offered to customers in Port Hedland are standalone and are not part of Svitzer's national contracts or network of services — the customer will sign a separate BHP Towage contract for Port Hedland.

The relationship with BHP Towage Services and role of exclusive commercial representative will be fulfilled by our commercial team.

This is a fantastic example of thinking outside the box to develop new opportunities and grow engagement with customers and stakeholders in innovative ways.

If you have any questions, please reach out to me or Chief Commercial Officer, Ivan Spanjic.

- Nicolaj





The **Port of Eden** celebrated the opening of the new **Eden** cruise wharf in spectacular style, welcoming **P&O Cruises' Pacific Explorer** on 15 September 2019.

Eden's tug and lines crew were honoured to guide the 77,000—tonne vessel to Snug Cove for the historic event.

The \$44 million wharf upgrade caters for the cruise ships which are increasingly calling to Eden, allowing guests to venture ashore, opening fantastic opportunities for tourism in the Bega Valley.

Svitzer crews have been active in risk assessing this work with the Port Authority of NSW to ensure safe mooring, so all passengers can enjoy the town and surrounding area.

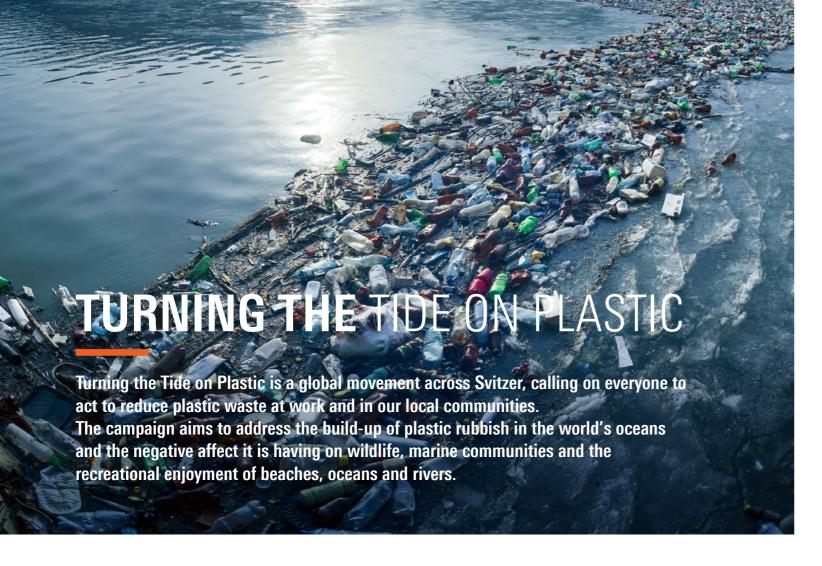
Eden masters have also been involved in vessel simulations using cruise ships ahead of the wharf upgrade completion.

Eden crew members work across a variety of port related functions including towage, lines operations, barge handling, pilotage, stores transfers, emergency towage and vessel relocations.









The World Economic Forum has estimated that around eight million metric tonnes of plastic waste enters the oceans from land each year, resulting in marine animals ingesting cigarette lighters and bottle tops and becoming tangled in plastic bags and six-pack holders.

The **WEF** estimates that the world's oceans have between 93,000 and 236,000 metric tons of plastic in them, including the insidious microplastic pieces which are so hard to identify and remove from the sea.

Svitzer's move against plastic was initiated by a Svitzer marine engineer at Port of Albany, **Adam Western**. His background in surfing and sailing — as well as working at sea — gave him an insight into the plastic epidemic.

"Surfers are always picking up plastic rubbish from the beach and putting it in the bins, and I'm no different," says Western, who as well as being a surfer also worked as an engineer on the tall ship, Leeuwin. "I have never really been an activist — I was aware of plastic, but mainly as a nuisance and eyesore."

He says a year ago he was putting chicken pieces into a stir fry and he only used half the pack of chicken he'd bought from the supermarket.

"I covered the plastic pack over with glad wrap, and put it in the fridge and as I did that the thought came to me: in order for me to eat one meal, there's now all this plastic in the environment, and it's going to be there for years. That really got into my head because millions of people across the world are doing this every day."

He started to take a rubbish bag with him to the beach when he went surfing, to pick up rubbish, and made a point of collecting plastic floaters when working at Port of Albany.

As he became focused on ocean plastic, he started noticing the predominance of Mentos wrappers in and around the ocean. He particularly found them clogging up the beaches at Denmark, WA.

"I surf at Lights Beach and Back Beach, which are the west-facing beaches down here," says Western. "I started to see these brightly-coloured wrappers in the sand and floating on the water."

When he went surfing in Indonesia with his friends, the problem was even worse.

"You could sit down on the tidal part of the beach and dig your fingers into the sand, and come up with these Mentos wrappers. I found it disgusting."

He started a petition on **Change.org** asking the makers of Mentos Iollies to stop using individual mini-wrappers. It wasn't just the visual pollution that they created at his favourite beaches, but he discovered the small plastic pieces are ingested by marine animal, causing havoc in ocean ecosystems. In order to demonstrate how bad these plastic pieces are for the environment and marine life, he arranged for his friend — a charter fishing boat operator — to see if he could use the Mentos wrappers as lures.

"He used a blue and yellow wrapper, twisted into a hook and lure, and he caught a flathead with it."

They captured the fishing expedition on video and shared it, which got Channel 10's The Project interested.

"The Project story generated so much interest. I was amazed at the attention and then I realised that I work at this large marine services company, and its parent company is the world's biggest shipping company, Maersk."

Two days after The Project aired their story, Adam emailed the managing director of Svitzer Australia, **Nicolaj Noes**, suggesting Svitzer lead the way in marine sustainability by eliminating all single-use plastic in its Australian operations.



He also wanted Svitzer to stop using Mentos.

"Nicolaj responded to me and he agreed that since the ocean is the company's lifeblood, we should do what we could to keep it clean."

Adam says the policy is starting at Svitzer's Albany operation — where there are offices, workshops and two tugs — and the plastic policy will roll-out nation-wide when it is successful.

"We're beginning with water dispensers, and we'll go from there," says Adam.
"We're starting small but already people are coming up with other ideas about how we can reduce plastic waste at Svitzer.
We work on the ocean – we should take care of it"

**Nicolaj Noes** says **Adam Western's** idea is a practical and popular move with Svitzer employees, and the company is making 2019 it's ground-zero year for addressing the scourge of plastic pollution in the world's oceans.

Nicolaj says Adam's initiative created a spark at Svitzer and the company is now committed to removing single-use plastic from its operations and encouraging better marine stewardship in its customers and partners.

"We have 25 ports and four terminals in Australia, with 1,000 employees," says Nicolaj. "We set the standards for professionalism, safety and sustainability wherever we operate and I know everyone in this company is committed to making a difference."

He says that Australia is so renowned for its marine beauty that any organisation that has an impact on the ocean in this part of the world should be investigating what they can do to reverse the tide of plastic.

"This is a great example of grass roots movement that resonates with many who work on the water every day," says Nicolaj.



we aim to ensure that Svitzer as a global company and as local individuals work together to:

- Refuse single use plastic where at all possible across our business.
- Reduce our company plastic footprint as much as possible.
- Remove plastic that ends up in the water in and near port environment where we operate.
- Reuse/recycle single use plastic in smart ways.

We have a responsibility to preserve and protect the areas where we operate.

The water is our workplace and livelihood.

We already have assets and people on the ground – and on the water.

Our global presence with multi-local ports enables us to drive local initiatives under the same umbrella.

We have very dedicated Svitzer people around the world who are already leading the way and we want to leverage this.



I thought that since we work on the ocean, we could do simple things like not buying anymore individual water bottles for the employees — we could buy large water dispensers and ask people to bring their own drink bottles.

Adam Western

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Svitzer is proud to support Kulbardi, and in turn, their community investment fund, the **Bibbulmun Fund**, which encourages, supports and inspires Indigenous communities across Australia.

## **KULBARDI** PARTNERSHIP

We are pleased to announce the engagement of **Kulbardi** as supplier for all our stationery requirements in Western Australia, Northern Territory and South Australia. Headed by **CEO Kim Collard**, Kulbardi is 51 percent Indigenous owned and managed and was established to create and maintain strategic, sustainable partnerships with Indigenous to non-Indigenous businesses for the supply of stationery and workplace supplies.

Svitzer has been a proud supporter of Kulbardi since its inception, when **Jennie Hutchison**, **Operations Officer**, **West**, placed the very first order ever received by Kulbardi in 2014.

To mark the commencement of the contract, **CEO Kim Collard** visited Svitzer Australia's Fremantle office and conducted a traditional welcome to country ceremony for the Svitzer team. Kim spoke to the social and economic

Indigenous community development that sits at the heart of Kulbardi's vision. Under a community investment model, Kulbardi channels part-proceeds from its sales to the **Bibbulmun Fund**.

The **Bibbulmun Fund** designs and delivers programs around entrepreneurship, education, numeracy and literacy.

This includes scholarships, work-ready programs, reclaiming culture and language course, youth diversionary programs, elder camps and leadership programs. Through the engagement of Kulbardi, Svitzer also expects to see savings in their stationery spend in Victoria, Western Australia, South Australia and Northern Territory.



## **NEW OFFICE**FOR PORT MELBOURNE

SVITZER'S NEW REGIONAL OFFICE FOR VICTORIA IN PORT MELBOURNE WAS CELEBRATED WITH A SMALL CEREMONY IN AUGUST. The Melbourne team welcomed guests from the maritime industry including shipping, stevedoring, pilots and port representatives.

Svitzer Australia MD Nicolaj Noes joined
General Manager – East Coast, James Mather
and Port Manager – Victoria, Peter Cream to cut
the ribbon and officially open the building.

Victoria. Svitzer provides towages services in
Melbourne, Geelong and Westernport.

A fit for purpose berthing facility was developed in collaboration with the Port of Melbourne to

Built from 40—foot shipping containers — in homage to arguably one of the most important innovations of the 20th century — the office provides a modern, multipurpose facility for our shore team and crew.

The location of the office on **Kooringa Way** in the new Port Melbourne precinct, provides towage support for Svitzer's activities in Victoria. Svitzer provides towages services in Melbourne, Geelong and Westernport.

A fit for purpose berthing facility was developed in collaboration with the Port of Melbourne to support further growth in port shipping volumes and utilise the port precinct adjacent to Short Road Wharf.

The new berths provide ideal access to port users both north and south of the Westgate Bridge and support vessel movements across all Port of Melbourne's active berths.

# PORT KEMBLA SHIPPING COMMUNITY WELCOMES SVITZER RUBY

The newest member of the **Svitzer Australia tug fleet** was officially welcomed to Port Kembla on Tuesday, 13 August 2019. **Svitzer Ruby** was welcomed in a traditional maritime naming ceremony by naming mother, **Deanna Barilaro**.







Svitzer Ruby is named after **Ruby Moore** — a famous local resident and Post Mistress during the 1920s and 1930s. The name was chosen by Svitzer crew and employees in Port Kembla.

This is the first step towards supporting LNG imports into NSW, I commend Svitzer Australia for investing in the people of NSW and commissioning a magnificent vessel, which will serve NSW for decades to come.

— John Barilaro
Acting Premier

The Port Kembla shipping community — including Svitzer Australia crew, customers and New South Wales Acting Premier and Resources Minister John Barilaro — joined in the celebrations.

Svitzer Australia Managing Director, **Nicolaj Noes**, says: "Svitzer Australia is pleased to invest in Port Kembla, supporting jobs in the Illawarra region, playing a role in diversifying the port with critical infrastructure and readying it for potential new gas imports."

"Svitzer Ruby will boost the capability of the port, assisting larger vessels to enter its waterways and playing a critical role in facilitating trade in New South Wales." The 85—tonne bollard pull tug was designed by reputable Canadian naval architecture firm, **Robert Allan** Ltd and built in Turkey by UZMAR.

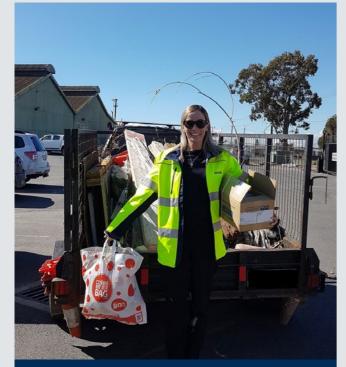
**Svitzer Ruby** is an escort towage capable vessel featuring a render recovery winch, FiFi1 class notation for firefighting, a Liquefied Natural Gas (LNG) operational protection package and a rear winch for over the stern towing operations.

The proposed new gas terminal would accommodate LNG carrier ships, a floating LNG handling facility, wharf infrastructure and a pipeline to connect to the existing New South Wales east coast gas network nearby.

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## **WORLD CLEANUP DAY** 2019

**World Cleanup Day** is the largest global civic action against waste. More than 20 million people united on 21 September 2019 in 180 countries to rid our planet of rubbish — cleaning up plastic and mismanaged waste from our beaches, rivers, forests, and streets. Teams across **Australia** took part in World Cleanup Day 2019, as part of **Svitzer's** efforts to turn the tide against plastic.



In Adelaide, South Australia, the team had a big clean-up of the grounds and sea wall, which resulted in the extraction more than five trailer loads of garbage... you read that right: five trailer loads!

# 20 MILLION | 180 COUNTRIES

#### ADDITIONAL ACTIONS TAKEN BY TEAM ADELAIDE

- ✓ A site wide recycling program separate bins for paper, recycling and food waste.
- ✓ A battery disposal bin (to prevent leakage of old batteries into landfill).
- ✓ A dedicated 10 cent can/bottle recycling area (money raised goes towards a program called 4ocean).
- Recycling and donating coffee grounds to local community gardens.

Onshore winds in **Albany, Western Australia** blew the plastic tide into the corner of the tug pen. Pictured is seaman Wayne, who was on hand to clean it up.

The team in **Balmain, Sydney**, filled almost 20 (biodegradable) bags — much of which was pulled from the ocean. Straws, bags, Duplo blocks, a fake plastic bouquet of greenery, tiny specs of micro plastics which might have been balloons — and the ever-present Mentos wrappers were all collected from around the office.

#### The Fremantle Office, Western Australia

team headed down to South Fremantle Beach. Except when they got there, there wasn't much rubbish! It turns out that the chosen area of beach is regularly cleaned up by the locals.

Thank you to everyone who participated in World Cleanup Day 2019 ■





Each edition of **THE LINE**, we'll introduce and get to know someone from the Svitzer Australia team. If you know someone who would be great to profile, or you would like to answer some questions please email

# **GET TO**KNOW...

Rhiannon Jessop-Seveli ASSISTANT TECHNICAL SUPERINTENDENT BASED IN BRISBANE, QUEENSLAND.

#### What attracted you to the shipping industry?

My Dad has worked with Svitzer for the last 10 years and previous to that, worked for a Tuna fishing company in Port Lincoln, South Australia.

I watched Dad work on boats my whole life and always aspired to follow in his footsteps. I love being by the ocean.

#### What would you say most motivates you?

Every day is a new day, I love problem-solving and strive to keep learning and bettering myself. Being a female in a male dominated industry.

I was encouraged by many but it was also made hard for me at times by males who were living in the 'old world' who thought I should be in the kitchen, so to speak.

When I set out to do my apprenticeship, I always said I was going to prove those people wrong and do it better than the boys did. I wanted to help other women to empower themselves to say yes, we can do it.



## What are the key habits that you feel make you successful?

My drive and determination. Never giving up. Always wanting to keep learning and achieving. Challenging myself.

#### What are your career highlights?

I won Most Outstanding Training Centre
Student in my first year of my apprenticeship
with Motor Traders Association. I was one
of eight apprentices to be picked out of 400
applicants to take part in the Clipsal 500 MTA
Repair Team. There, I met the Sieders Racing
V8 Ute Team and gained a position on their Pit
Crew, which I worked at Clipsal 500, Adelaide
for two years running. The only reason I
stopped was due to it becoming too hard to get
time off work to attend.

## If you could go back in time to the beginning of your career, what advice would you give yourself?

The same advice I give myself now — you can

### What is something you think everyone should do at least once?

Step out of your comfort zone and challenge yourself to something new. You may just surprise yourself.

## What are you most looking forward to in the next 10 years?

Building my career, traveling as much as I can and meeting someone to one day have a family with. ■



The following employees have recently joined our team.

## **WELCOME TO** SVITZER AUSTRALIA!

	• • • • • •
econd Mate	Port Moresby
ug Master	Darwin
dmin and Support Officer	Newcastle
ommercial Administrator	Balmain
Master (	Newcastle
upernumerary	Port Moresby
perations Officer	Fremantle
ort Operations Officer	Darwin
ug Engineer	Geraldton
ook	Port Moresby
enior Financial Analyst	Balmain
eneral Manager — West	Fremantle
eneral Purpose Hand	Cairns
eneral Purpose Hand	Geraldton

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Michael Barnes	Tug
Neha Nandi	Pay
Peter Nangle	Tug
Primo Pitmur	Thir
Rachael Elkaim	HR
Renee Connolly	Оре
Roger Sevelj	Ma
Sarah Lacey	Ser
Sean McNally	Eng
Steven Delaney	Rat
Theresa Schofield	Оре
Toby Geraghty	Tug
Umherto Nanino	Ger

Tug Master	Darwin
Payroll Assistant	Balmain
Tug Master	Darwin
Third Engineer	Port Moresby
HR Business Partner — NS	SW/VIC Balmain
Operation Superintendent	Port Botany
Master	Whyalla
Senior HR Advisor	Newcastle
Engineer	Port Melbourne
Rating	Port Melbourne
Operations Officer	Newcastle
Tug Rating	Darwin
General Purpose Hand	Cairns

## **RECOGNISING** OUR PEOPLE

**Svitzer** has provided safety and support at sea since 1833, and the successful growth of **Svitzer** is rooted in the loyalty, hard work, and dedication of our employees. The commitment of our people ensures we can continue to support our customers with safe, reliable and efficient services.

To recognise the valuable contribution of our people, in July we launched **Svitzer** Australia's national Service Award and Recognition Policy. Employees reaching service milestones of five, 10 and 20 years of service and every 10 years thereafter will be recognised and celebrated locally with port teams.

## **CELEBRATING** SERVICE ANNIVERSARIES

Congratulations to everyone who has reached a service milestone from July to September 2019.



**James Paterson** 

Deckhand — Port Kembla Towage



erek Maclucas	Engineer	Adelaide
im Brazel	Administration Officer	Newcastle
es Rosskelly	Coxswain	Port Kembla Line
onald Smith	Master	Whyalla Magnet
Villiam Thrussell	Deckhand	Cairns
	F :	0 1



maiow / milott	Liigiilooi	Cydiloy
Anthony Nicholls	Deckhand	Fremantle
Graeme Lonsdale	Engineer	Fremantle
Jason Haynes	Engineer	Newcastle
Joseph Schneider	Launch Master	Newcastle Lines
Michael Glass	Master	Whyalla Magnet
Trevor Faust	Engineer	Melbourne
Jacob Bradbury	Engineer Cadet	HO HR



Andrew Worell	M&T Manager	Newcastle
Bohdan Burdett	Linesperson	Eden Lines
Brendan Dean	Master	Newcastle
Cameron Macdonald	Master	Bowen
Craig Pike	Engineer	Geraldton
Gavan Templar	Deckhand	Geraldton
lamie Tapson	Engineer	Melbourne
uis Da-Luz	Deckhand	Kwinana Lines
uke Martin	M&T Superintendent	Adelaide
lik Payne	Master	Newcastle
Scott Barbour	Engineer	Newcastle
Scott Jordan	Deckhand	Newcastle Lines
Varrick Lester	Deckhand	Newcastle Lines

**THANK YOU** 

commitment

and significant

contribution to

Svitzer Australia

for your ongoing

Correction: Congratulations to Peter Weary who in fact reached 20 years of service in June,

not 15 years as was published in the last edition of The Line — our apologies.

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# **TUGS TWIRL** FOR RIVERFIRE

The crews on **Svitzer Colmslie** and **Svitzer Newstead** showcased their skills in a 'Tug Ballet' at the popular tourist spot, Southbank, on the Brisbane River on Saturday, 28 September 2019, at **Riverfire**.

Performing to a mix of tunes from 1989, this year's theme made it more like a rock'n'roll concert than a ballet.

Months of planning ensured height clearances and soundings at low tide were checked, and our masters were well rehearsed. Performing to an estimated crowd of over 500,000, the tugs traversed between the barges and past each other doing spins, going fore and astern and mixing it up in the water, while ensuring they were completely in sync.

A huge thanks to all the people who made this possible, and ensured it was a safe, efficient and fun spectacle for all. Svitzer Australia was very proud to be a part of it!

COVER PHOTO - Adam Western



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